



# EMERGENCY PROCEDURES

## Emergency Telephone Numbers

|                                |                    |
|--------------------------------|--------------------|
| Campus Public Pay Phones ..... | #3                 |
| Accidents/Injuries .....       | #3 or 323-953-4005 |
| Sheriff's Department* .....    | #3 or 323-953-2911 |
| Safety Hazards .....           | 2410               |
| Utility Hazards .....          | 2441               |
| General Information.....       | 2030               |
| Administration .....           | 2082               |

\*Please program the Sheriff's Department phone number  
(323)-953-4005 Or Emerg's 323-953-2911 into your personal cell  
phone as a speed dial

*Revised 07/22/19 dmd*



## INTRODUCTION

This informational guide is being disseminated to assist LACC's employees and students in responding to different emergencies that they may confront in the course of their duties or while attending classes. This guide is a summary of the college's overall Emergency Operations Plan (EOP), a copy of which should be located in each department office. This guide should be posted in a visible area in each department where it will be immediately available should one of the identified emergencies occur.

Please become familiar with the contents of this guide. In the event of an emergency it will serve as a quick reference for effective action. New employees and students should be made familiar with it as part of the departmental orientation program.

The names of Building Marshals and Floor Monitors as well as qualified First Aid and Cardiopulmonary Resuscitation (CPR) personnel working within your department and/or building should be listed where indicated on the "Serious Accident/Injury" page. Other informational blanks should also be filled in properly.

The LA County Sheriff's Department is available seven days a week, 24 hours a day, to respond to any emergency which may occur. The Sheriff's Department is primarily responsible for emergencies that occur within the boundaries of the campus. The Sheriff's Department may still be called for emergencies that occur off-campus and will assist by contacting the appropriate agency.

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## INTRODUCTION

**SERIOUS ACCIDENT/ INJURY**

1. Do not move a seriously injured person unless there is a life-threatening situation.
2. Call the Sheriff's Department at #3 or 323-953-2911. Give your name, location, and telephone number. Give as much information as possible regarding the nature of the injury or illness, whether or not the victim is conscious, etc. Officers will arrange for paramedic/ambulance, if required.
3. Keep the victim as calm and comfortable as possible.
4. Remain with the victim until the Sheriff's Department and/or emergency personnel arrive.

Identify the names of the persons in your office/building trained in First Aid or CPR should they be needed

| Name  | Office | Extension | Training |
|-------|--------|-----------|----------|
| ----- | -----  | -----     | -----    |
| ----- | -----  | -----     | -----    |
| ----- | -----  | -----     | -----    |
| ----- | -----  | -----     | -----    |

Identify the location(s) of the department First Aid Kit(s): \_\_\_\_\_  
\_\_\_\_\_

**SERIOUS ACCIDENT/INJURY**

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### CRIME IN PROGRESS/CIVIL DISTURBANCE

1. Do not attempt to apprehend or interfere with the criminal except in the case of self-protection.
2. If safe to do so, stop and take time to get a good description of the criminal. "Be a Good Witness." Note height, weight, sex, race, approximate age, clothing, method and direction of travel, and his/her name, if known. All this takes only a few seconds, and is of the utmost help to the responding officers. If the criminal is entering a vehicle, note the license plate number, make and model, color and outstanding characteristics.
3. Call the Sheriff's Department at #3 or 323-953-2911. Give your name, location, and department. Advise dispatcher of the situation and stay on the line until told to do otherwise. Remain where you are until contacted by an officer.

### CIVIL DISTURBANCE OR DEMONSTRATION

1. Do not interfere with those persons creating the disturbance or with authorities on the scene.
2. Whenever a civil disturbance/demonstration becomes unlawful, discreetly call the Sheriff's Department at #3 or 323-953-2911. To avoid escalating the situation, use a private office to place this call whenever possible.
3. Calmly alert all employees in the area to the situation.
4. Continue with the normal routine as much as possible. If the disturbance is outside, stay away from doors and windows.
5. If a threat to person or property is evident, cease operation and plan to evacuate the area. Lock all doors; secure all files, documents, and equipment.

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### CRIME IN PROGRESS/CIVIL DISTURBANCE

## SEVERE WINDS

Windstorms severe enough to cause damage may occur at infrequent intervals and may be accompanied by torrential rains. Accurate meteorological predictions may be available and prior warning may be expected in sufficient time to enable the campus to prepare for emergency condition.

If a severe windstorm occurs:

1. The best protection in severe winds is the permanent building of the campus. As a result, steps will be taken to ensure the safety of students/employees within the buildings rather than to evacuate. Time permitting, students and employees in temporary structures will be moved to permanent buildings/structures. Insofar as is practical, the Sheriff's Department will follow up on warnings by making room-to-room inspections of all temporary structures.
2. At the time of warning of impending severe winds, property and equipment not properly anchored should be moved inside a building or tied down.
3. Immediately after the cessation of severe winds, college personnel will inspect all areas for damage.

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## SEVERE WINDS

## EARTHQUAKE

After an earthquake, an Emergency Operation Center (EOC) is established in the President's Office, AD 214, Ext., 2240. In the event the President's Office is damaged, a temporary EOC will be established at a location to be determined.

### 1. During the Earthquake:

- Stay calm and try to calm and reassure others.
- If indoors, seek refuge under a sturdy desk or table. Drop, Cover, and Hold On!-Make the body as small as possible and attempt to hold onto the furniture (even if it is moving) offers the best overall level of protection in most situations.
- If outdoors, get into an open area away from trees, buildings, walls and power lines.
- Stay away from windows, shelves, heavy objects or anything that can fall.
- Do not rush for exits. Stairways may be broken and walkways may be jammed with people.
- Do not use elevators, as the power may be off.

### 2. After the Earthquake:

- Evacuate buildings if the earthquake seemed serious enough to cause structural damage by moving quickly to the evacuation point shown on the Emergency Exit Plan posted in each room.
- Expect aftershocks. Move carefully and use extreme caution when moving around damaged buildings because aftershocks can cause further damage.
- Check for injuries, trapped persons and disabled persons in your vicinity.
- Check for fires. If you can, extinguish with a fire extinguisher. If not, leave the area and **call the Sheriff's Department at #3 or 323-953-2911**
- Clean up spilled chemicals or other potentially harmful materials, if safe to do so.
- Do not use electric equipment. Turn electrical switches off and do not light matches.
- Do not touch downed power lines, other exposed wires, or objects touched by downed lines.
- Do not use telephone unless an emergency requires it.
- Check closets and storage shelf areas. Open doors carefully and watch for falling objects.
- Listen for damage reports and evacuation information. Do not spread rumors.
- Do not return to an evacuated building until instructed to do so by emergency personnel.

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## EARTHQUAKE

## FIRE

1. Before a fire situation arises:
  - A. Know the location of the extinguisher in your area, as well as how to use it.
  - B. Become familiar with the Emergency Exit Plan for your department.
2. Upon discovering a fire:
  - A. Close the door to the room where the fire is located. Immediately sound the building fire alarm.
  - B. Call the Sheriff's Department at #3 or 323-953-2911. Give your name, department, and location of fire. Do not hang up until the Dispatcher tells you to do so.
  - C. If the fire is small, you may wish to fight it with a fire extinguisher or building hose. Be sure you are using the proper extinguisher for the type of fire you are fighting.
  - D. If the fire is large, very smoky, or rapidly spreading, evacuate the building immediately. Inform others in the building who may not have responded to the alarm to evacuate immediately. Warn others who may enter the building after the alarm stops.
  - E. While evacuating, Walk; do not run, to the nearest exit. Reminding everyone "This is not a drill!"
  - F. When fire alarm sounds, do not use elevators. An elevator may become inoperative and a trap. Give assistance to (if necessary) to all disabled persons in using the stairs. An Emergency Evacuation Chair (Evac-U-Trac) is placed in buildings that are two-stories or higher to accommodate safe evacuation of individuals who can not be escorted safely down the stairwell. These Evac-U-Trac chairs are normally placed next to the elevator and stairwell at the highest floor of the building.
  - G. Evacuate to a distance of at least 500 feet from the building and stay out of the way of emergency personnel. Do not return to the building until instructed to do so by emergency personnel, college administrator, or Building Marshal.
  - H. Notify emergency personnel or Building Marshal on the scene if you suspect someone may be trapped inside the building.

Identify the location of the nearest fire alarm

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Identify the location of the nearest fire extin-

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## FIRE

## CHEMICALS SPILLS/FIRES

### 1. If a **chemical spill** occurs:

- A. If toxic chemicals come in contact with your skin, immediately flush the affected area with clear water. Use chemical showers, if available.
- B. Call the Sheriff's Department at #3 or 323-953-2911.
- C. Notify your supervisor/instructor of the extent and location of the spill, if possible.
- D. If there is any possible danger, evacuate the area immediately.

### 2. If a **chemical fire** occurs:

- A. Upon discovering a chemical fire, close windows and doors where the fire is located and immediately sound the building alarm.
- B. Call the Sheriff's Department at #3 or 323-953-2911.
- C. If the fire is large, very smoky, or rapidly spreading, evacuate the building immediately. Inform others in the building who may not have responded to the alarm to evacuate immediately. The alarm may not sound continuously. If the alarm stops, continue to evacuate. Warn others who may enter the building after the alarm stops.
- D. Walk; do not run, to the nearest exit.
- E. When fire alarms sound, **do not use elevators**. An elevator may become inoperative and a trap. Give assistance (if necessary) to disabled persons using the stairs. Use the Evac-U-Trac (Emergency Evacuation Chair) for those individuals who can not use the stairs for safe exiting of the building.
- F. Evacuate to a distance of at least 500 feet from the building and stay out of the way of emergency personnel. Remembering to always be upwind of any chemical spill or fire.
- G. Notify emergency personnel and/or Building Marshal on the scene if you suspect someone may be trapped inside the building.

Identify the location of the nearest fire alarm \_\_\_\_\_

Identify the location of the nearest fire extinguisher \_\_\_\_\_

Identify the location of the nearest Evac-U-Trac \_\_\_\_\_

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## CHEMICALS SPILLS/FIRES



## FLOODING

Flooding in the metropolitan Los Angeles area is generally limited to streets during periods of heavy rainfall. Occasionally, rainfall and wind conditions in the area are such that trees fall causing structural damage to buildings and roadways. Access to and from the campus may be hindered due to traffic congestion. Flooding of the campus is most likely to be associated with a heavy rain downpour or broken water main.

Should a flooding situation occur, an orderly evacuation of the area should be initiated. Call the Sheriff's Department at #3 or 323-953-2911. Sheriff's personnel will notify the appropriate college personnel and dispatch personnel to the area.

## WATER DAMAGE

Serious water damage can occur from a number of sources: broken pipes, clogged drains, broken skylights or windows, or construction oversights.

Requests for repairs of leaky pipes and broken faucets are not a flood situation. They are to be reported by sending a work request form to Facilities Administration for notification of needed repair.

If a serious water leak occurs:

- 1) Call the Sheriff's Department at #3 or 323-953-2911. Advise the dispatcher of the exact location and severity of the leak. Indicate whether any valuables are involved or are in imminent danger. **i.e. "Electrical"**
- 2) Notify your supervisor of the extent and the location of the leak, use extreme caution. If there is any possible danger, evacuate the area.
- 3) If you know the source of the water and are confident of your ability to stop it (i.e., unclog the drain or turn off the water), do so cautiously.
- 4) Be prepared to assist as directed in protecting college property and valuables that are in jeopardy. Take only essential steps to avoid or reduce immediate water damage:

## EVACUATION

Individuals in the hazardous area should be notified/warned and directed to leave the affected area. Do not enter an area that has been flooded until told to do so by emergency personnel. Employees are not to leave the campus until authorized to do so by an authorized administrator or Sheriff's personnel.

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## FLOODING/WATER DAMAGE

## BOMB THREAT

### 1. Bomb Threats:

- A. Bomb threats are usually received by telephone. However, if you see/read about a bomb threat or any threat directed toward LACC, immediately notify the Sheriff's Department at #3 or 323-953-2911
- B. The person receiving the bomb threat should remain calm and attempt to obtain as much information as possible from the caller by using the checklist on the following page. (copies of the checklist should also be kept at employee work stations)
- C. Call the Sheriff's Department at #3 or 323-953-2911. Give your name, location and telephone number. Inform the dispatcher of the situation, including any information you have as to the location of the bomb, time it is set to explode and the time when you received the call.

### 2. Suspicious Object or Package:

In the event of a suspicious object/package is observed on campus, do not handle the object, immediately call the Sheriff's Department at #3 or 323-953-2911

### 3. Evacuation of the Area:

- A. The Sheriff's Department and the President of the campus will determine if an evacuation is necessary.
- B. If instructed to evacuate, go to the designated evacuation zone.
- C. Do not return to an evacuated building unless instructed to do so by emergency personnel.

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BOMB THREAT

## Telephoned: BOMB THREAT CALL CHECKLIST

**Questions to Ask:**

**Exact Wording of Threat**

When is the bomb going to explode?

\_\_\_\_\_

Where is the bomb now?

Building \_\_\_\_\_ Room \_\_\_\_\_

What does it look like?

\_\_\_\_\_

What kind of bomb is it?

\_\_\_\_\_

What will cause it to explode?

\_\_\_\_\_

Why?

\_\_\_\_\_

What is your address?

\_\_\_\_\_

What is your name?

\_\_\_\_\_

**Fill out completely and immediately after bomb threat**

Sex of Caller \_\_\_\_\_ Age \_\_\_\_\_ Race \_\_\_\_\_ Time \_\_\_\_\_ Length of Call \_\_\_\_\_

**Caller's voice: (check all that apply)**

|                                  |                                   |  |   |
|----------------------------------|-----------------------------------|--|---|
| <input type="checkbox"/> Calm    | <input type="checkbox"/> Laughing | <input type="checkbox"/> Lisp            | <input type="checkbox"/> Disguised accent |
| <input type="checkbox"/> Angry   | <input type="checkbox"/> Crying   | <input type="checkbox"/> Raspy           |   |
| <input type="checkbox"/> Excited | <input type="checkbox"/> Normal   | <input type="checkbox"/> Deep            | <input type="checkbox"/> If accent, type  |
| <input type="checkbox"/> Slow    | <input type="checkbox"/> Distinct | <input type="checkbox"/> Ragged          | _____                                     |
| <input type="checkbox"/> Rapid   | <input type="checkbox"/> Slurred  | <input type="checkbox"/> Clearing throat |   |
| <input type="checkbox"/> Soft    | <input type="checkbox"/> Nasal    | <input type="checkbox"/> Deep breathing  | <input type="checkbox"/> Familiar         |
| <input type="checkbox"/> Loud    | <input type="checkbox"/> Stutter  | <input type="checkbox"/> Cracking voice  | _____                                     |

**Background Sounds: (check all that apply)**

|  |                                    |                                       |  |
|--|------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Street noises | <input type="checkbox"/> Music     | <input type="checkbox"/> Factory      | <input type="checkbox"/> Local         |
| <input type="checkbox"/> Crockery      | <input type="checkbox"/> Motor     | <input type="checkbox"/> Animal noise | <input type="checkbox"/> Long distance |
| <input type="checkbox"/> Voices        | <input type="checkbox"/> Office    | <input type="checkbox"/> Clear        | <input type="checkbox"/> Booth         |
| <input type="checkbox"/> PA system     | <input type="checkbox"/> Machinery | <input type="checkbox"/> Static       | <input type="checkbox"/> Other         |

**Threat language:**

|  |  |  |   |
|--|--|--|---|
| <input type="checkbox"/> Well-spoken<br>(Educated) | <input type="checkbox"/> Foul<br><input type="checkbox"/> Irrational | <input type="checkbox"/> Read, like from a<br>prepared statement | <input type="checkbox"/> Incoherent<br><input type="checkbox"/> Taped |
|--|--|--|---|

**Remarks:** \_\_\_\_\_

BOMB THREAT CALL CHECKLIST

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## UTILITY

Utility failures can occur at any time. The most common utility failures experienced at the college are electrical power outages that are usually brief and generally do not disrupt activities for more than a few moments at any given time. In the event of a major or potential danger to members of the college community, all or part of the college will be closed. Employees are not to leave the campus until authorized to do so by an authorized administrator or Sheriff's personnel. If you are in an unlit area, proceed cautiously to an area that has emergency lights or evacuate the building. Provide assistance to students, visitors and staff in your immediate area.

### 1. Electrical/Light Failure:

Most campus buildings are equipped with an emergency lighting system designed to provide enough illumination in corridors and stairs for safe exiting. In the event of electrical failure, call Facilities Administration at Ext. 2410 or 2442. A representative will notify the Sheriff's Department when assistance in evacuating an area is needed. If an administration representative is not available contact the Sheriff's Department at #3 or 323-953-4005. Give your name, location, and department and advise them of the situation.

If you are in an unlit area, proceed cautiously to an area that has emergency lights or evacuate the building. Provide assistance to students, visitors and staff in your immediate area.

### 2. Elevator Failure:

All elevators are equipped with emergency alarms. Stay calm. **Use the intercom telephone or the emergency button.** College personnel will be dispatched to the elevator for assistance.

### 3. Plumbing Failure/Flooding:

Cease using all electrical equipment, vacate the area and call **Facilities Administration at Ext. 2410 or 2444.** If unavailable contact **Sheriff's Department #3 or 323-953-4005**

### 4. Ventilation:

If smoke or burning smells come from the ventilation system, vacate the area and immediately **call the Sheriff's Department at #3 or 323-953-4005.**

### 5. Telephone System Failure:

Should a telephone instrument become inoperable during the course of the routine workday send a **Work Request** by e-mail to IT (Information Technology) at Ext. 2049.

Should college telephones become inoperable during an emergency situation such as that associated with an earthquake, a number communication has been established. When dispatching a runner, the primary point of contact should be the Emergency Operations Center (EOC) (President's Office, AD214) In the event the President's Office is damaged; temporary EOC will be established at a location to be determined.

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## UTILITY FAILURE

## EVACUATION OF PERSONS WITH DISABILITIES

It is suggested that the wheelchair occupant or person with mobility impairment prepare for emergencies ahead of time by instructing a classmate or instructor of how to assist him/her in the case of an emergency.

In the event of an emergency, persons in wheelchairs and other disabled individuals should observe the following evacuation procedures.

1. Flash lights intermittently to alert deaf or hard of hearing persons.
2. All persons should move toward the nearest marked exit.
  - A. As a first choice, the wheelchair occupant or person with mobility impairment may use building elevators, **but never in the case of fire or earthquake.**
  - B. As a second choice, when a wheelchair occupant or other person with mobility impairment reaches an obstruction such as a staircase, he/she should request assistance from others in the area.
  - C. If assistance is not immediately available, the wheelchair occupant or person with mobility impairment should stay in the exit corridor, or the stairway or landing. He/she should continue to call for help until rescued. A person who cannot speak loudly should carry a whistle or have other means of attracting the attention of others. An Emergency Evacuation Chair (Evac-U-Trac) is placed in buildings that are two-stories or higher to accommodate safe evacuation of individuals who can not be escorted safely down the stairwell. These Evac-U-Trac chairs are normally placed next to the elevator and stairwell at the highest floor of the building.

Your Sheriff's Department personnel along side the fire department will be responsible for checking all exits, corridors, and exit stairwells for trapped persons. Floor Monitors and Floor Marshals will be responsible to advising anyone in their area to evacuate.

*Faculty, staff and students with a disability are encouraged to file an Emergency Work Station/Class Schedule with the OSS (Office of Special Services) located in Clausen Hall 109.*

Identity the location of the =nearest evac-u-trac

## VERBAL OR WRITTEN THREATS

### Verbal Threats

1. If you witness or overhear a verbal threat advocating violence towards another person, treat this incident as a Crime in Process.
2. Do not attempt to apprehend or interfere with the criminal except in the case of self-protection.
3. If safe to do so, stop and take time to get a good description of the criminal. "Be a Good Witness." Note height, weight, sex, race, approximate age, clothing, method and direction of travel, and his/her name if known. All this takes only a few seconds and is of the utmost help to the responding officers. If the criminal is entering a vehicle, note the license plate number, make, model, color, and any outstanding characteristics of the vehicle.
4. Call the Sheriff's Department at #3 or 323-953-2911. Give your name, location, and department. Advise the dispatcher of the situation and stay on the line until told to do otherwise. Remain where you are until contacted by an officer.

### Written Threats

1. A written threat can be anything from a note passed in class, a statement written on a chalkboard, or an e-mail or text message.
2. If a written threat is received, Call the Sheriff's Department at #3 or 323-953-4005. Give your name, location, and department. Advise the dispatcher of the situation and the nature of the threat. Provide details such as if the person who passed/uttered the threat is known/present and if the intended target is known/present.